



**Iglesia
Centro de Vida**

January 29, 2010

Dear Mr. Danny Wilson,

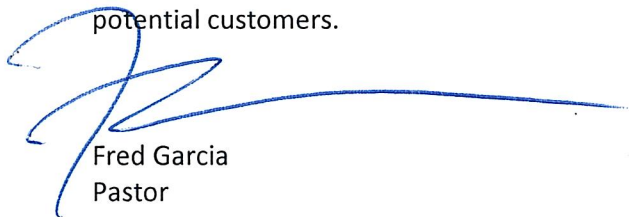
Building a church sanctuary is not an easy task. It took us almost 3 years to complete our 800 seat building.

The sound system in our last building was a nightmare and I promised myself that I would get **THE** Best sound company available for our new building. Thank God that I found you to do my sound. Our new sound system is great!

I believe you are the best because:

1. **You are a very honest person.** You dealt with us very fairly. Your prices were very competitive and when I needed additional equipment you provided the best alternative for a fair price.
2. **You have excellent customer service.** You were very prompt by always coming when you said you would come. You took the time to train our staff and also came to run the sound for our big dedication service. That meant a great deal to me. We wanted everything to be perfect that night and having you there reassured me that the sound would be fine. You always answered the phone when I called regardless of the time. It showed me how important your customers are to you.
3. **You do quality work.** I can see how much you enjoy your work by the professionalism you display. All businesses are there to make money but it is wonderful to find a business that is also passionate about their work. You take such pride in what you do. I remember you took the time to see that the wires were tied in a certain way.
4. **You have a great attitude.** It was very easy to talk to you. You did not get annoyed by the frequent questions and continuously displayed a very positive attitude.

Thank you for doing such a wonderful job and feel free to use me as a reference for any potential customers.



Fred Garcia
Pastor

Por que tenemos una mision que cumplir!

Iglesia Centro de Vida

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